



GET THE BEST FROM YOUR GRINDER PUMP

What to do if the alarm goes off

Turn off the audible alarm by pressing the toggle switch mounted underneath the box on the bottom left hand corner of your control panel and follow directions below according to suspected problem

From too much flow: Stop your large water producers. If you have your washing machine and dishwasher running and suddenly started draining a bathtub all at the same time, it is possible there was just too much flow all at once going to the pump station. Give the pump about 5 minutes or so to catch-up with the flow. The light will still continue to flash until the issue is resolved. If alarm turns off, it is once again safe to continue use of your water-generating appliances and practices.

From a power outage: During the outage, no power will be available to your pump station to run. When the power is returned, a higher than normal number of pumps may try to turn on at the same time. This can over-pressurize the system. Pumps will automatically stop at this time and trigger the alarm. The pumps will be staggered throughout the system until they have all caught up. This event is unlikely, but possible following an extensive power outage. Should this happen, keep water use to a minimum until the system has regained normal operation and the alarm has turned off.

From other situations in which the alarm has been triggered are indicative of a possible malfunction or clog with the pump. DO NOT try to fix this yourself. Discontinue all flow to the pump station and call

CALL 913 757-2922

The installer or sewer operator will analyze the situation and if a quick fix is not possible, the pump will be switched out for another functioning pump. This will help to minimize the amount of downtime for the home.

How to Maintain Your Grinder Pump

A properly maintained grinder pump should be able to handle wastewater from the kitchen, bathroom, laundry, etc. Some items can damage the grinder pump and controls, cause blockages and backups, and may create unsafe conditions. Never pour the following items down drains or flush down toilets.

- Grease (a byproduct of cooking that comes from meat fats, oils, shortening, butter, margarine, and food scraps)
- Wipes of any kind, i.e. cleaning wipes and baby wipes even if these are labeled “flushable”. Unlike toilet paper, these do not dissolve in water and can be extremely damaging to pumps.
- Explosive or flammable material
- Kitty litter and aquarium gravel
- Strong chemicals or toxic, caustic or poisonous substance and degreasing solvents
- Diapers or cloth of any kind
- Fuel or lubricating oil, paint thinner or antifreeze
- Plastic objects, seafood shells and cotton swabs

Never connect a sump pump to sewer lines. Doing so decreases the sewer system’s flow capacity. In the case of a grinder pump, a sump pump connected to the sewer system may also raise your electricity usage and shorten the life of your grinder pump.